

# TM2 Remote Access Options

## What is the TM2 Remote Access?

TM2 provides you with a comprehensive package for running a busy practice, both the administration and the clinical aspects. The normal installation of TM2 provides this service in your clinic in a local networked environment. This means that many users can access and use TM2 at the same time in your clinic.

However this can be extended to allow you to access your TM2 data from another location. There are many reasons why people may want to do this. For example, you may want to catch up on work from home or have an accountant to access the system every month, or you may have a second or more clinics which all need to run from the same database. In any case, this is called Remote Access, and there are several options to choose from depending on your circumstances. This document aims to explain your options to help you plan any Remote Access requirements.

Note that all Remote Access options use the Internet to extend your network and allow access. To use the internet you need to have a fast Broad Band connection. We recommend a connection speed of at least 2MBit download and 0.5 MBit upload.

There are currently two Remote Access options for TM2 available,

- VPN Access/TM2 Remote
- TM2 Hosted Solution

## VPN Access/TM2 Remote

Perhaps the simplest solution is to implement a VPN. A VPN is a Virtual Private Network which in simple terms is a secure link between a Remote PC and your database server in your clinic.

A VPN solution can be implemented on an existing TM2 implementation providing you have a compatible Broadband modem/router.

The performance of a connection made over a VPN is more than adequate for most users but is determined by the Broad Band access speed you have at your clinic.

It is suitable for light usage and only appropriate for 1 to 5 remote users.

Although you can use any VPN software to achieve this solution, TM2 Remote is a piece of VPN software specifically developed to work with TM2, ensuring high levels of security and data protection.

## TM2 Hosted Solution

The TM2 Hosted Solution is a more flexible and scalable solution to a VPN. In this solution, your TM2 database is not kept at your clinic, but instead it is kept in a secure Data Centre on a TM2 Server PC. This allows very fast internet connections to be made to it, thereby allowing you to connect to your data from any location via the internet from a PC installed with TM2.

This solution is especially useful for multiple clinics where good performance is required from all locations and data must be held centrally.

A further advantage of the Hosted Solution is that you no longer have the responsibility of looking after your data server or data backups. This is handled for you at the secure data centre.

## Solution Summary

This table gives a summary of both options

	VPN/TM2 Remote	TM2 Hosted
<b>Connection Type</b>	Fast internet <sup>1</sup>	Fast internet <sup>1</sup>
<b>Speed at Main Clinic</b>	Fastest	Excellent
<b>Speed at Remote Sites</b>	Good	Excellent
<b>Cost</b>	£	£
<b>Where is the Database?</b>	In your main clinic	In a secure Data Centre
<b>Installed on Remote PCs?</b>	TM2 and VPN software	TM2 and Connection software
<b>Interface Type</b>	Real time <sup>2</sup>	Real time <sup>2</sup>
<b>Recommended for</b>	Light to Medium use	Any use
<b>OS supported</b>	Windows <sup>3</sup>	Windows <sup>3</sup>
<b>Maximum remote users</b>	5	Any
<b>Backup Responsibility</b>	Self	Hosted

## Notes

1. We recommend a Broad Band connection of at least 2 MBit download and 0.5 MBit upload
2. For the VPN and Hosted solutions, you run TM2 software on your PC in real time.
3. Windows Vista Home, Vista Business, Vista Ultimate, XP Home, XP Professional, 2003, 2000, NT with latest updates and patches from Microsoft

## More Information

This document gives only a high level view of the possible Remote Access solutions for TM2. For further more detailed information please contact our TM2 Sales team on 0845 833 1816, or email them at [salesUK@insideTM2.com](mailto:salesUK@insideTM2.com)