

TM2 Packages –2011

Package →	TM2 Starter		TM2 Local		(TM2 Hosted)	(TM2 Enterprise)
Upfront Cost	1 User £790 + £15/mth	2 Users £1,200 + £20/mth	1 User £790 + £20/mth	2 Users £1,200 + £30/mth	From £790 + £55/mth	From £1000 + £55/mth
OR Subscription Cost from	1 User £29/mth (£34.80 incl VAT)	2 Users £39/mth (£46.80 incl VAT)	1 User £50/mth (£60 incl VAT)	2 Users £70/mth (£74 incl VAT)	£70 (£84 inc VAT)	£125 (£150 inc VAT)
					1 x Hosted User	1 x Enterprise Users
What's Included?						
Clinic Administration	✓	✓	✓	✓	✓	✓
Patient Administration	✓	✓	✓	✓	✓	✓
Dairy & Bookings	✓	✓	✓	✓	✓	✓
Finances & Billing	✓	✓	✓	✓	✓	✓
Touch Clinical Notes	✓	✓	✓	✓	✓	✓
Built in Reports	✓	✓	✓	✓	✓	✓
Class Manager	✓	✓	✓	✓	✓	✓
Text Message Enabled	✓	✓	✓	✓	✓	✓
Physiotools Compatible	✓	✓	✓	✓	✓	✓
Physiotec Compatible	✓	✓	✓	✓	✓	✓
Room Manager	-	-	-	-	-	✓
Unlimited Clinic Locations	-	-	-	-	-	✓
Online Diaries/Mobile use	-	-	-	-	✓	✓
Secure Database	✓	✓	✓	✓	✓	✓
Scalable Solution	✓	✓	✓	✓	✓	✓
Customer Service						
Backups	Local Automatic	Local Automatic	Local Automatic	Local Automatic	Online Automatic	Online Automatic
Training ¹	£30 Training Voucher	£30 Training Voucher	£30 Training Voucher	£30 Training Voucher	£30 Training Voucher	1 Day On Site Training
TM2 Buddy Service ²	✓	✓	✓	✓	✓	✓
Email Support ³	✓	✓	✓	✓	✓	✓
Phone Support ⁴	-	-	✓	✓	✓	✓
TM2 Support+ ⁵	✓	✓	✓	✓	✓	✓
Extra Users Monthly Subscription	£10 (£12 inc VAT)	£10 (£12 inc VAT)	£20 (£24 inc VAT)	£20 (£24 inc VAT)	£30 (£36 inc VAT)	£35 (£42 inc VAT)

Optional Extras

Optional Features	available with all Packages
Address/Postcode Search	10p search (12p inc VAT)
Text Messages	8.5p per message (10.2p inc VAT)
Electronic Invoicing & Remittance (via Healthcode)	0.3% to 0.75% of Invoice Transactions based on volume
Stock & Bar-coding	£23 per month (£27.60 inc VAT)
Online Bookings	£30 per month plus a per booking charge (£36 inc VAT)
Additional Services	available with all Packages
Phone Training	£125 for 3 x 1 hour sessions (£150 inc VAT)
On Site Training	£525 (£630 inc VAT)
Group Training Course	£110 per person (£132 inc VAT)
Data Migration from existing system or spreadsheets	From £250 (£300 inc VAT)
Report Services from	£80 per report (£96 inc VAT)
Reception Services	TM2 integrates with all the most common Reception Service Companies – Ideal Reception, Connect, Real Time Reception

Notes for Customers

1	Training Voucher	These new purchase come with a £30 TM2 Training Voucher which can be redeemed against any of the TM2 Training Service (Phone training, On Site training or Group Training sessions)
2	TM2 Buddy Service	Whenever you purchase a TM2 product, we want to make sure you get setup and starting using it quickly and to the full. That's why every TM2 client gets allocated a TM2 Buddy, one of our TM2 experts who will contact you to make sure you have everything you need to get started. Plus if you order a report, data migration or Training, your TM2 Buddy will also organise those for you and help you plan for your Go Live.
3	Email Support	TM2 prides itself on its Customer Service Team. Everyone is based at our TM2 Headquarters near Belfast and is an expert in all aspects of TM2. Email support lets you email any issues you have, usability or problems directly to our support team who will answer your queries and make sure you are getting the most from your TM2 product
4	Phone Support	In addition to Email support, Phone support allows you to call our Customer Service Team during opening hours and talk directly to a TM2 expert to solve your problem